

07 January 2015

Mechanical Technologies
211 N. Cotton
El Paso, TX 79901

ATTN: Diana

Dear Diana:

I would like to thank you and your staff that responded to my call on Friday, January 02, 2015, regarding my house furnace. From the time I spoke to you on the telephone, thirty five minutes later your serviceman Scott was at my front door and immediately proceeded to see what was needed in order to service my furnace and within minutes he had called his home office gotten an estimate and scheduled me for a new furnace to be brought in within two hours time.

Within that time frame two other gentlemen from your company came, Martin and another gentleman whose name I did not get came in and installed the new furnace. They were polite, courteous, professional and knowledgeable. I appreciate the promptness by which all this was done as my house was as cold as an "igloo",

Rest assured that you have gained a loyal customer and I will recommend you without reservation to anyone that I know that needs your kind of services be it heating, cooling or plumbing. You are tops in my book. Again, thank you so much for your service and workmanship.

Sincerely,



Valentina M. Zrofsky-Ashton
520 Cortez Drive
El Paso, TX 79905